Draft 19/03/2012



# Draft Delivery agreement

Safer Bristol Community Safety Officer

- Safer Bristol will work with the Neighbourhood Partnership to develop its Action Plan around community safety priorities (crime/disorder, drugs and alcohol harm and anti social behaviour) and deliver a programme of work in 2012/2013 to address the community safety issues identified through the Action Plan.
- Safer Bristol will report back on this Agreement at a NP meeting once a year, the date to be agreed by the NP.
- The Community Safety Officer acts as a single point of contact to wider Safer Bristol services and support for the Neighbourhood Partnership. The CSO will work within the NP area to gather local priorities to help inform the production of the Neighbourhood Profile within Safer Bristol's annual Crime & Disorder Strategic Assessment.
- The CSO acts as the problem-solving advisor to the NP, using the ID PARTNERS problem-solving process. The CSO will provide briefings on the Problem Solving Process on request.
- The CSO will support the delivery of Neighbourhood Forums and the forum process, tackling crime and community safety issues raised when appropriate.
- The CSO will work with communities and partners to resolve community issues around Crime and Community Safety as identified through NP groups, other local groups and residents.

#### Community Safety Priorities for the area:

The Safer Bristol Strategic Assessment provides recommendations for the Neighbourhood Delivery Teams across Bristol. The recommendations for the North Bristol NDT covering Avonmouth and Kingsweston areas from the assessment are: tackle illicit drugs use and supply; reduce anti-social behaviour and its impact; address domestic violence and abuse.

Total recorded crime in the Neighbourhood Policing Area has reduced in recent years, in line with the citywide trend. A total of 50,495 crimes were recorded by the police in 2010/11, a decrease of 6.2% from the previous year. Moreover, in the year-to-date period from April to December 2011, there were 36,739 crime recorded, a further decrease of 5.1% compared to the same period in the previous year. From these figures it is estimated there will be around 49,000 crimes by the year end. Our strategic aim is to reduce total crime by 15% by 2014 (i.e. no more than 43,310 recorded incidents from the 2010 baseline).

In 2010/11 there were nearly 61,000 incidents of anti-social behaviour reported to the city's authorities, down 12% on 2009/10 figures. The Redland and Lockleaze Neighbourhood Policing Area had nearly 6,000 reported incidents of ASB in the period (a rate of 93 incidents per 1,000 population).

The Safer Bristol Strategic Assessment recommends that Dwelling Burglary and Theft From Motor Vehicle are targeted.

The common Neighbourhood Forum issues across the NP area are Traffic and Environment related. Issues relating inappropriate speeds of vehicles and cycling on the pavements have also been raised.

The CSO will support the area's NDT to act responsively to issues as they emerge by providing support around using the IDPARTNERS joint problem solving process and assisting in the development of problem solving plans.

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#### Bishopston, Redland and Cotham Neighbourhood Partnership. Community Safety Officer Delivery Agreement

	Priority/ Issue		Proposed Action	Who is responsible – lead agencies and/or people	Timescale	Measure / Monitoring	Update
1	Serious Acquisitive Crime (SAC)	1.1	Support or lead on Problem Solving Plans to reduce Burglary and Theft from Motor Vehicle in Hot Spot Locations	Police/Safer Bristol	Ongoing	PSP Evaluation	
		1.2	Carry out seasonal Crime Reduction initiatives	Safer Bristol	Ongoing	No activities and events	
		1.3	Targeted walkabouts and Community safety surveys when required.	Safer Bristol	Ongoing	No activities and events	
		1.4	Support work on reducing the Student Population being victims of crime	Safer Bristol	Ongoing	No activities and events	
		1.5	Promote local initiatives to design out crime – e.g alley gating schemes and shed burglary schemes	Safer Bristol/Police	Ongoing	No activities and events	
2	Reduce the Fear of Crime and Increase	2.1	Co-ordinate multiagency walkabouts or door knocking exercises as required	Safer Bristol	2012	No events delivered	
	Community Engagement	2.2	Reduce the fear of crime among vulnerable groups – attend clubs and events, interact with local elderly residents	Safer Bristol	2012	No events attended	

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		2.3	Encourage local people to engage and share intelligence. Increase awareness of reporting mechanisms	Safer Bristol	Ongoing	QoL outcomes	
		2.4	Attend Neighbourhood Forums to respond to community safety priorities and give advice to local residents on community safety and crime reduction matters	Safer Bristol	2012	Attendance at qtrly meetings	
		2.5	Increase positive 'You Said We did' key messages and publicity of Forums	Safer Bristol	ongoing	No of positive stories publicised	
		2.6	Implement Community Watch scheme	Safer Bristol/ Police	ongoing	No activities delivered	
3	Tackle ASB	3.1	Lead on location based ASB, Designing out crime. Consultation/engagement with residents, Work with partners as part of the Multi agency ASB group and NDT.	Safer Bristol	Ongoing	QoL survey ASB figures	
		3.2	Support work to reduce the impact on the community and victims.	Safer Bristol	Ongoing	No repeat and vulnerable victims	
		3.3	Promote Young transformers Increasing youth engagement by mentoring young people	Safer Bristol	2012	No Transformer bids	
		3.5	Support bids for targeted activities to reduce ASB	Safer Bristol	2012	Bids to NDT/Wellbeing Fund	

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		3.6	Work in partnership with both universities to improve student and resident relations. Create rolling programme of activities for each academic year	Safer Bristol	ongoing	Activities taken, events attended	
		3.7	Support Neighbourhood Police Team to tackle issues of Cycling on pavements	Police/Safer Bristol	ongoing	Activities taken, events attended	
		3.8	Support partner agencies in tackling environmental ASB such as Fly tipping and Fly posting	Safer Bristol	2012		
4	Facilitate Partnership Activity	4.1	Support partnership activity to address seasonal crime and disorder such as mischief week, Freshers Week, end of Uni Terms and alcohol fuelled disorder around Euro 2012 and Olympics	Safer Bristol	2012	No awareness campaigns No incidents reported	
		4.2	Support NDT as IDPARTNERS champion, own PSP index and deliver problem solving training	Safer Bristol	Ongoing	No PSPs delivered. No partner's training needs met	
		4.3	Contribute local messages to Safer Bristol's marketing and communications forward plan	Safer Bristol	2012	No messages delivered	

# Bishopston Redland and Cotham Neighbourhood Partnership Delivery Agreement-

**Community Safety** 

	Priority / Issue	Proposed activities/ actions	Timescale When will this be delivered	Measure / Monitoring of impact	Update
1	Cyclists On Pavements  • Gloucester Road	<ul> <li>Use a problem solving approach for tackling the problem of Cyclists using pavements, working with relevant partner agencies</li> <li>Promote Key Messages such as how to lock your bike securely, registering your bike on Immobilise, appropriate use of bikes (not using pavements, stopping at red lights)</li> <li>Support Neighbourhood Police Teams in enforcement activities in hotspot locations</li> <li>Liaise with other Neighbourhood Partnerships where this may also be a problem, share good practice and successful initiatives</li> <li>Participate in Police Operations such as Operation Relentless</li> </ul>	Updates at NDT meetings	<ul> <li>Community Surveys</li> <li>Number of enforcement notices given</li> <li>Record of Activity in place to document actions planned and taken.</li> </ul>	Cycling event at City of Bristol College in Nov 2011, and Feb 2012 Information given to students in Freshers Week Insp Colston tasked to look at from City wide approach at the NDT Chairs meeting.
2	ASB Hotspots identified on Safer Bristol ASB Needs Assessment      Gloucester     Road     Whiteladie     s Road     HMO's	<ul> <li>Support Council and Police ASB teams in gathering evidence against perpetrators for example utilising Community Safety Surveys. E.g. investigating use of ASBO's for Flyposting</li> <li>Lead on or advise on PSP's where appropriate</li> <li>Link work for tackling issues with Houses of Multiple Occupancy in the Cabot/Clifton Wards</li> <li>Work with UWE and Bristol University for their Community Liaison Strategies to improve student/resident relations</li> </ul>	Updates quarterly. Gloucester Road Task Group is a 2 year project	<ul> <li>Community Surveys</li> <li>Number of ABC's/ASBO's /Formal action on individuals and premises</li> <li>Problem Solving Plans</li> <li>Safer Bristol ASB Needs Assessment</li> <li>Quality of Life Survey</li> </ul>	Attended student events in Freshers week to discuss acceptable behaviour.  Multiagency doorknocking exercises completed with Safer Bristol, Police and University Staff. 150 Student properties visited

	Priority / Issue	Proposed activities/ actions	Timescale When will this be delivered	Measure / Monitoring of impact	Update
		<ul> <li>Encourage residents to attend         Neighbourhood Forums and report issues</li> <li>Work with Gloucester Road Task Group         taking on actions when required</li> <li>Take action to address irresponsible         selling of alcohol with joint         enforcement/test purchasing initiatives</li> <li>Support work to reduce impact of ASB on         the Community and victims- signposting         to relevant support services</li> </ul>			so far with info re behaviour/waste /recycling etc. Plans being developed to do this again from end of Sep 2012, potentially using student volunteers. Multiagency meeting to discuss Student/Resident relations established.  ASB over the Halloween and Bonfire Night Period reduced across the Neighbourhood Policing Area.
3	Burglary  Redland Cotham	<ul> <li>Support Burglary Action Plans lead by Mark Parry Crime Reduction Project Officer.</li> <li>Carry out seasonal crime reduction initiatives</li> <li>Communicate key messages to residents such as how to keep your home/bike/shed secure</li> </ul>	Updates at the NDT meetings	<ul> <li>Community         <ul> <li>Safety Surveys</li> </ul> </li> <li>Reduction in             <ul> <li>Burglary Figures</li> <li>PSP</li> <li>Number of</li></ul></li></ul>	Hotspot Locations identified, work to be planned to reduce burglary and Theft from Motor vehicle in

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	using a variety of methods such as attending events, newsletters, web pages  Targeted walkabouts and Community Safety Surveys.  Promotion of Immobilise- including promotion in local secondary schools and with Freshers at the Freshers Fair  Target Houses of Multiple Occupancy through the HMO Problem Solving Plan, working in partnership with UWE and Bristol University		to promote key messages e.g. Freshers Fair	these areas by 20% by 2014. This is a NDT priority. Hot Spot locations for TFMV to be targeted with advice and 'Don't Bother Kits'  Information given to Students about security and registering their property has been done in conjunction with Freshers Week. Hot spot locations for Student Burglary to be visited and advice given.  Multiagency working group set up to look at Student Crime. PSP startedworking with Uni PC Nick Boyce.

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4	Inappropriate Speeds of Vehicles • Residential streets BRC	Investigate what is required to set up a community speed watch and what is involved in the process.     Use a problem solving approach to address inappropriate speed of vehicles, working with key agencies and stakes holders  March 2012  Work has been done on Community Speed Watch in partnership with residents the Heleaze/Stoke Bishop and Westbury-on-Trym Neighbourhood Partnership as they also raised issues with speeding at their Neighbourhood Forums.  Volunteers can take part in Speed Watches in their own area or a neighbouring area if they prefer. This has allowed us to share resources.  12 Roads across the two Neighbourhood Partnerships have been put forward for community speed watch, further roads can be added if they are raised at the Forums.	Updates on costing and process needed to set up community speed watch for Forums in Sep/Oct	Number of locations where Community Speed Watch has been successfully implemented     Community Safety Surveys     Record of Activity commenced.	Equipment sourced. NDT funding high vis vests etc.  First training session completed in Feb, more residents volunteers to be trained on 22/3/12.  Roads currently being risk assessed by the Road Policing Team to ensure they are safe for CSW to take place. First watches to take place on the 21st March.

	Priority / Issue	Proposed activities/ actions	Timescale When will this be delivered	Measure / Monitoring of impact	Update
5	Neighbourhood Delivery Team	In addition to working on Priority Community Safety Issues the CSO will act as Problem Solving Advisor for the Neighbourhood Delivery Team, providing briefing sessions on the Process when required.  Support Neighbourhood Forums, leading on Community Safety Issues as they arise, joint working with partner agencies and taking those issues to the NDT when appropriate.  Promote the Safer Bristol 'Transformers' Scheme to encourage young people complete projects with members of the wider community	Ndt Monthly Forums Quarterly	<ul> <li>Number of successful PSP'S</li> <li>Number of Briefing sessions completed</li> <li>Community Safety Surveys</li> <li>'You Said. We did' messages communicated to residents in a meaningful, evidence based and outcome focussed way</li> <li>Number of Transformers Projects</li> </ul>	Created PSP Index for the Neighbourhood Delivery Team.  Advising on Problem Solving plans when required.  Training for NDT members who haven't had Problem Solving Training completed in November 2011 and Feb 2012. Further training dates to be offered later in the year.  Transformers information sent to Secondary
					Schools in the NP area.